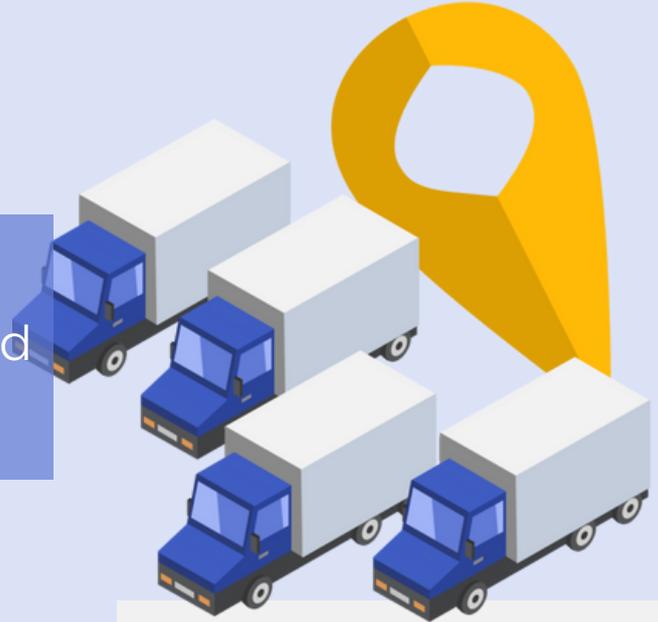


## CASE STUDY

# Improving Visibility & Communication with Updated Technology Solutions



## THE CHALLENGE

In an uncertain market, cautious optimism can only be reached with the right tools in place. With many technology providers being slow to adapt, organizations are faced with the dilemma of switching to a new solution or being left behind. National Electronic Transit saw this issue and set out to find a new technology solution that would reduce redundancy and improve communication between driver teams, office staff, and consignees.

## THE SOLUTION

National Electronic Transit chose Fleet Enable as its partner in capturing and communicating essential information in the final mile delivery process. Fleet Enable was able to give N.E.T. a 360 view of the entire process, helping to eliminate redundant communication, solve claims, and give customers better insights into their deliveries. With a clear picture of what's been completed and what's left to be done on each delivery, N.E.T. has seen less questioning of what's happening, when it's happening, and when it's been completed.

## THE RESULT

Today, Fleet Enable and National Electronic Transit are happy to work together to continue improving the Fleet Enable software and N.E.T.'s delivery processes. Joe Holl, President at N.E.T., shares, "I know that when developing new features, Fleet Enable keeps customer feedback in mind. The competition becomes stagnant when they don't take these chances or look for areas to improve." N.E.T.'s partnership with Fleet Enable has been highly advantageous for both parties, contributing significantly to the growth and success of the N.E.T. and the development of the Fleet Enable final mile management system.

## NATIONAL ELECTRONIC TRANSIT (N.E.T.)

### About the Client

National Electronic Transit has been providing high-quality final mile delivery service to clients requiring specialized handling since the 1960s and has expanded to a fleet of over 50 trucks and 250,000 square feet of warehouse distribution facilities.



## Results

- 50% reduction in processing time for invoices.
- Decrease in back-and-forth client communications.
- Streamlined order process from order receipt to invoicing.